



**TR**  
**THAMES ROCKETS**

**COVID-19**



**KEEPING OUR PASSENGERS  
AND OUR CREW SAFE**

**TR**  
**THAMES ROCKETS**

*We're ready to  
welcome you back!*

*Thames Rockets are committed to ensuring social distancing is part of the new norm this season.*

*We've been working hard to adapt our famous #1 experiences with our proven track record of balancing safety and enjoyment in equal measure.*

*A range of new measures have been introduced to ensure you will enjoy this great outdoor adventure secure in the knowledge that you and your guests are safe.*

*Are you ready...*



# Before you Arrive



*This season bring your own coat to wear whilst on board. Plan for the weather with hats, gloves and scarves if necessary.*



*If anyone is displaying any symptoms of Coronavirus please refrain from visiting and contact our bookings team immediately.*



*Do not print your ticket or any material proof of purchase. You will be checked in verbally via your booking name and unique ID.*



*You should bring your own face covering and protective gloves if you wish to wear during your visit.*



*Thames Rockets have always been a cashless business, so please continue to pre-book online or over the phone.*



*As always arrive 15 mins before your departure. If you are early, please wait until this time to assist social distancing on the pier.*

# Social Distancing



*The London Eye Pier will operate a one way system. Simply follow the arrows to Boarding Gate One.*



*The lifejacket kitting up procedure will be led by our crew from a safe distance. Follow their step by step instructions.*



*In order to maintain social distancing your party will be directed to a launchpad.*



*If you are able you may assist members in your own party, in particular children and elders.*



*Once everyone is checked in you will be invited up individually to collect your lifejacket/s.*



*A visual safety check will be made to ensure everyone's lifejacket is fitted correctly and securely.*



# Cleaning and Hygiene



All lifejackets are fully sanitised after each use with industry approved, environmentally friendly quick drying sanitiser spray.



Between trips there'll be enhanced cleaning across the vessel, disinfecting all high frequency touch points and handrails.



Our sanitiser spray has been tested and proven to kill 99.99% of bacteria, germs and virus' including Covid-19.



State of the art pedal operated hand sanitisers are ready for your use prior to boarding.



You can still have those magical memories on board. Your guide will take your photo and we will send on to you after your trip.



Your guide will remain at a safe distance, your skipper behind a protective screen. A face covering will be used for aisle access.

# *We can't wait to welcome you on board*

*Thames Rockets have worked closely with one of the world's largest attractions, The London Eye, to bring the highest level of service and safety in these unprecedented times.*

*Bring your nearest and dearest, friends, housemates, pals or family bubble out for a truly unique adventure for truly unique times!*

*Once on board it's business as usual! Hold on tight with the adrenaline rush of a river roller-coaster and the exhilaration of high speed thrills all rolled into one.*

*Let that carefree feeling of singing along at the top of your voice come flooding back with the onboard trademark medley.*

*Your safety first  
Your enjoyment a very close second*

